

Update on Civil Service Shared Services Projects

Payroll Shared Services Project

- The Project Team is continuing to engage with Tranche 2 Public Service Bodies (Department of Finance, its Client Bodies¹ and the Legal Aid Board) and their employees in preparing for transition to Payroll Shared Services.

Financial Management Shared Services Project

- Consultation with stakeholders on functional requirements is ongoing, with regular design workshops being held with subject matter experts. This is being supplemented by bilateral meetings to discuss individual Bodies' financial management requirements, issues and risks.

PeoplePoint

- The Civil Service HR and Pensions Shared Service, PeoplePoint, is now servicing 19 Public Service Bodies. 24,000 employees (80% of the total) have transitioned to PeoplePoint. An Operational Improvement Plan is being implemented in advance of taking further Public Service Bodies into PeoplePoint. It is fair to say that the Association has received some feedback in relation to member's interaction with PeoplePoint particularly regarding pension-related matters. We would ask members, who are having difficulty with PeoplePoint to make contact with their Branch Secretaries who can then communicate with the Association.

¹ Department of Communications, Energy and Natural Resources; Department of Public Expenditure and Reform; Department of Transport, Tourism and Sport; Chief State Solicitor's Office; Director of Public Prosecutions; Office of the Attorney General; Courts Service (Office Holders); Law Reform Commission; Public Appointments Service; President & President's Establishment; State Laboratory; Office of the Ombudsman; National Council for Special Education and; Commission for Public Service